

Flint Group Global Quality Statement

Mission:

At Flint Group our mission is to be the best-performing supplier to the printing and packaging industries, as measured by our customers, shareholders and employees, through our ability to deliver exceptional value, consistent quality and continuous innovation to customers around the world

Our Guiding Principles:

Our Customers are the focus of all that we do.

- Every one of us contributes to our success.
- Integrity will never be compromised.
- Continuous Improvement drives performance and supports our aspiration to achieve excellence.
- Leadership and Teamwork are pre-requisites for achieving our goals

Policy:

Commitment Statement, Operations of Flint Group,

Quality Policy statement

Flint Group want to be the best-performing supplier to the printing and packaging industries, as measured by our customers, shareholders and employees.

Quality is of paramount importance for Flint Group in conjunction with all other responsibilities.

This Quality Statement will be supported by following commitments:

All staff at Flint Group are responsible for implementing and maintaining quality procedures within the guidelines issued by Quality Management of Flint Group as appropriate to each location and providing information to the suppliers, customers and the general public.

Employees are our greatest assets. We aim to recruit the best people in the industry and develop them further through ongoing training and coaching to keep them committed to our organisation.

Flint Group will fulfil our customers' needs and expectations through the following:

1. By anticipating & meeting applicable regulatory & legislative requirements
2. By anticipating & meeting customer needs through constant interaction
3. By collaborating with its own suppliers, co-suppliers and other third parties (OEMs, brands, etc.)

Our customers are the focus of all that we do. Flint Group is committed to have and to maintain a Management System for Quality to ensure customer satisfaction with consistent quality, service and product innovation.

Flint Group in accordance with our mission is committed to maintain the Management System within the company and continually strive for improvements in products, processes and services to improve our effectiveness

June 2017



Antoine Fady
CEO Flint Group